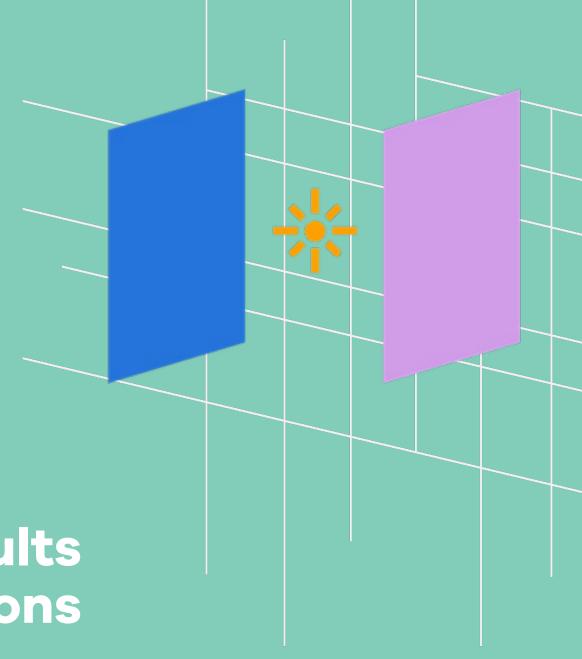




Master Class:

Driving Measurable Results & Revenue with Promotions





Master Class:

Driving Measurable Results & Revenue with Promotions

Welcome!



Julie Foley
Sr. Customer Success Manager
jfoley@uplandsoftware.com



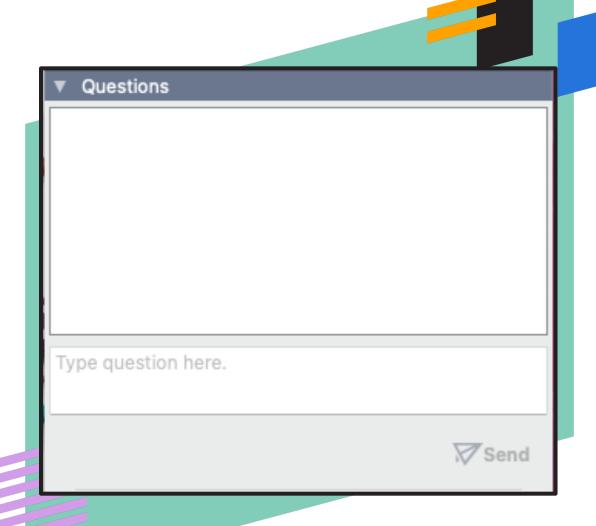
Ellen Trunk
Customer Success Manager
etrunk@uplandsoftware.co
m



Tenille Hunter
Customer Success
Representative
thunter@uplandsoftware.com

Do you have questions?

Ask in the GoToWebinar Panel during the webinar, and we will answer them at the end!





Why Promotions?

Yesterday: All Roads Lead to Promotions

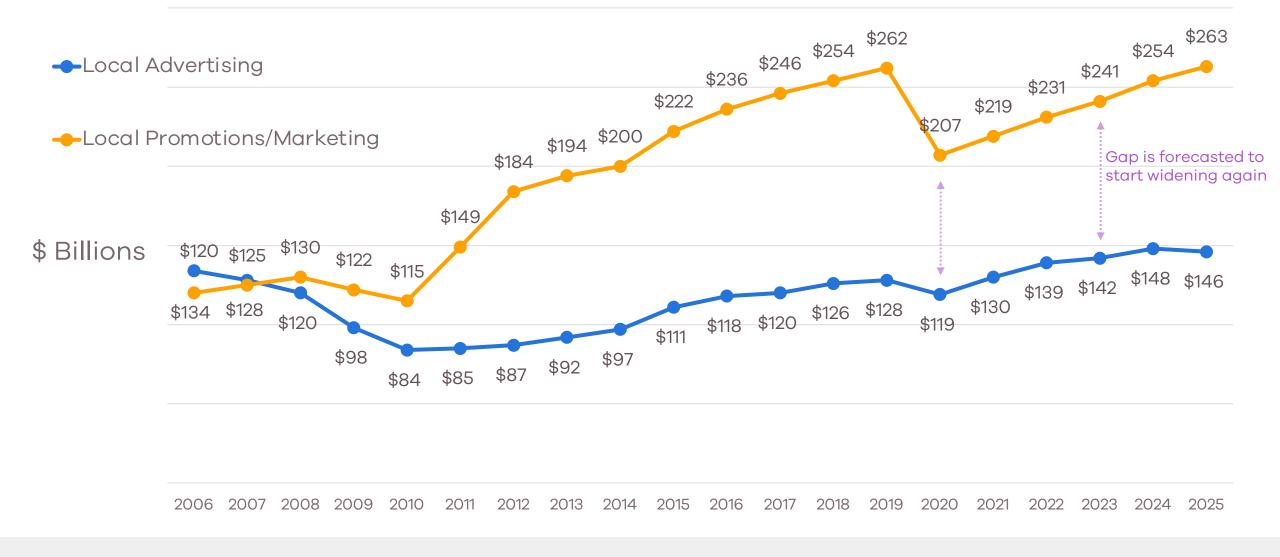






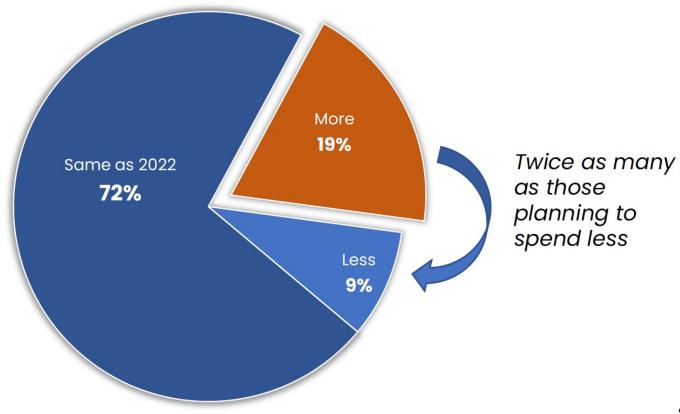






Evidence of Strong Growth in 2023

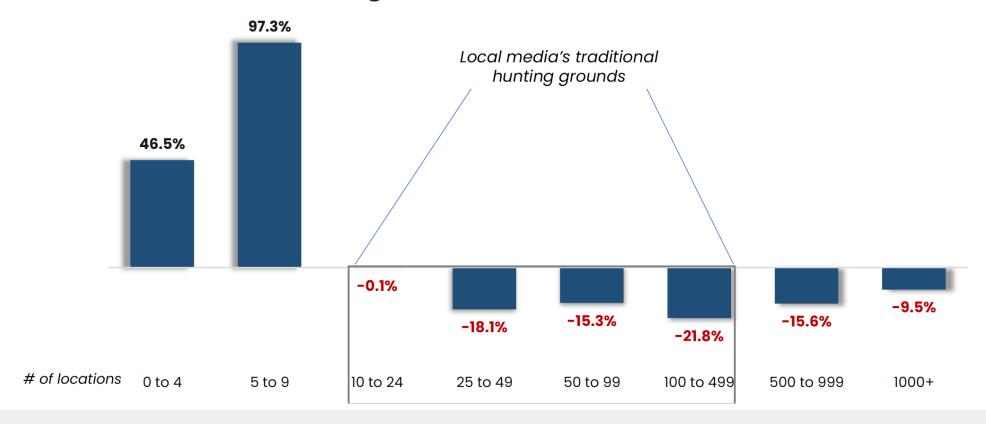
How will your Advertising Budget change in 2023?





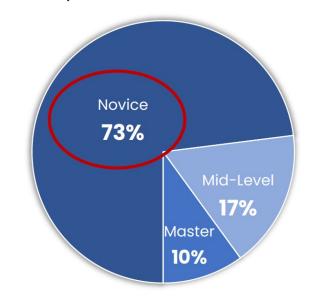
During Pandemic, Larger Businesses Failed, Smaller Ones Proliferated

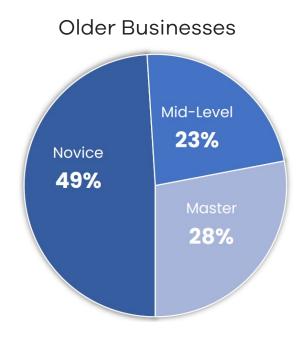
% change in # of locations 2019-2022



Younger Businesses Have Far Less Marketing Expertise

Newly Established Businesses







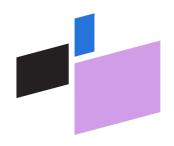
Your Advertiser's Goals:

- 1. Leads
- 2. Database Growth
- 3. Education
- 4. Community Involvement
- 5. Capturing Social Audience
- 6. 1PData



How to pick the right promotion

You have a lot of options!



Enter to Win

- Sweepstakes
- Codeword Sweepstakes
- Photo Contests
- Video Contests

Quizzes

- Personality/Outcome
- Trivia

Voting

- Photo Voting
- Video Voting
- Custom Brackets

Ballots

- Best Of
- Niche
- Advertiser-Specific

Sports

- Custom Brackets
- Turnkeys

Questionnaires

- Polls
- Surveys



This can be **overwhelming**, and I'm **new** to this, what promotion should I run?



Goal: Leads

You need to pick a Promotion that:

- Reaches their target audience
- Has a Low barrier to entry
- Allows for the highest possible entries while qualifying entrants.

Promotion Types that Capture Leads

- National Sweepstakes
- Custom Sweepstakes



National Sweepstakes



\$5,000 Sweepstakes

Car Payments for a Year



\$5,000 SWEEPSTAKES

January

\$5,000 Sweepstakes

Home Improvement Giveaway





April

\$5,000 Sweepstakes

Win Groceries for a Year





August

\$15,000 Sweepstakes

Rent or Mortgage for a Year





November

National Sweepstakes Case Study

Forever Media – Delmarva | Milford, DE

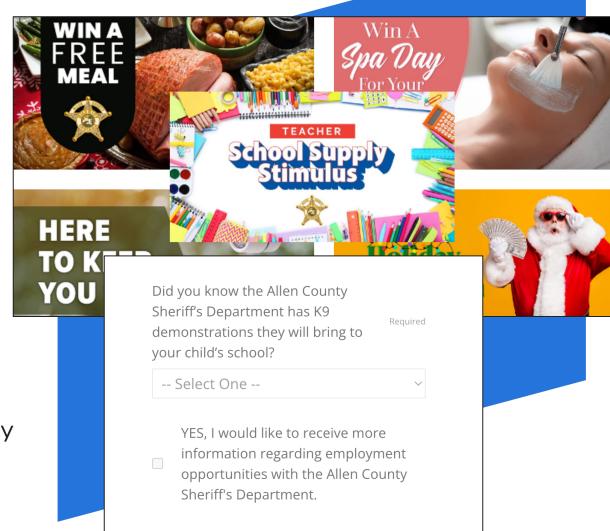
- Goal: Qualified leads
- 298 leads requesting a free evaluation
- 21% of all entrants were hot leads! and requested services.
- Sponsor received 712 opt-ins to receive future information



Sweepstakes Case Study

WQHK-FM | Fort Wayne, ID

- Goal:
 - Recruitment
 - Build a positive image within the community
- 10 promotions
- 595 Yes! More information on Employment Opportunities with The Allen County Sheriff's Department
- 32 Open Positions Filled!
 - "The work we've done on K105 is single handily keeping us afloat in the recruitment game."





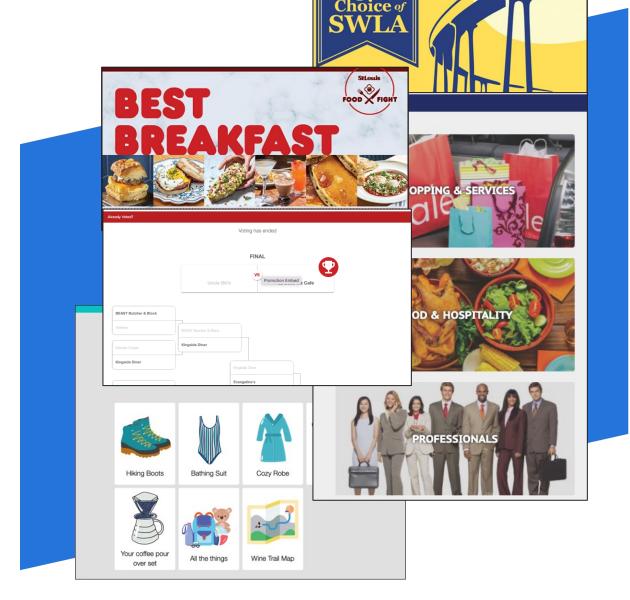
Goal: Database Growth

You need to pick a Promotion that:

- Appeal to the audience(s) they want to build
- Captivate that audience
- Offer enough value for the user to want to opt-in

Promotion Types to Grow Database

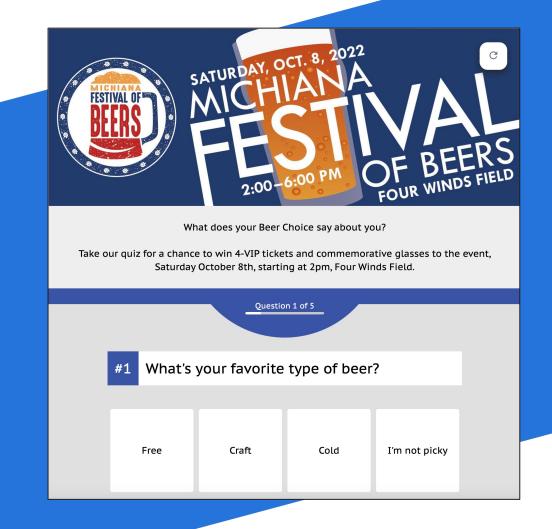
- Sweepstakes
- Quizzes
- Ballots
- Brackets



Quiz Case Study

Federated South Bend | South Bend, IN

- Goal: Database growth and gauging interest in future events
- 1,459 Users
- 1,031 Yes, I would like to receive emails regarding future Michiana Festival of Beers events.
- 1,374 Yes, I am interested in attending a local craft beer sampling event



Sweepstakes Case Study

Las Vegas Review-Journal Las Vegas, NV

- Goal: Database growth and leads
- 2,874 Entries
- Targeted out-of-market profootball enthusiasts with over 2.2 million programmatic impressions
- 2,387 email opt-ins (84% opt-in rate)
- Amazing prize drives entries!





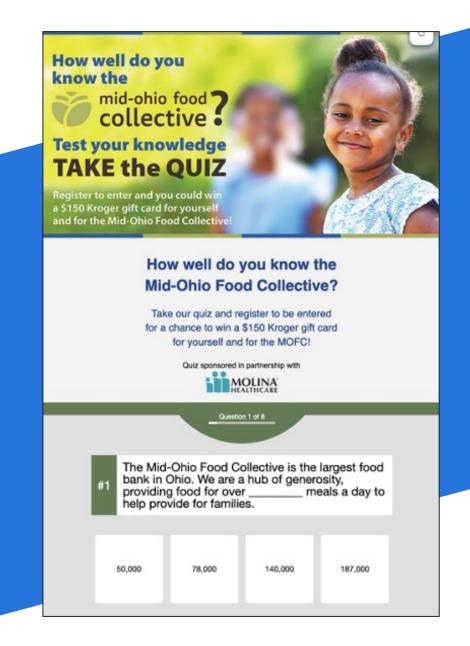
Goal: Education

You need to pick a Promotion that:

- Informs your target audience
- Creates an opportunity to learn in a fun and engaging way

Promotion Types to Educate

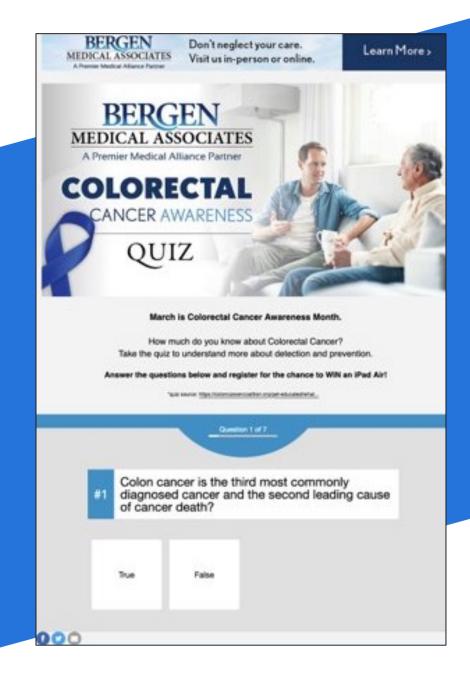
Quizzes



Awareness Quiz

Record & Herald | Woodland Park, NJ

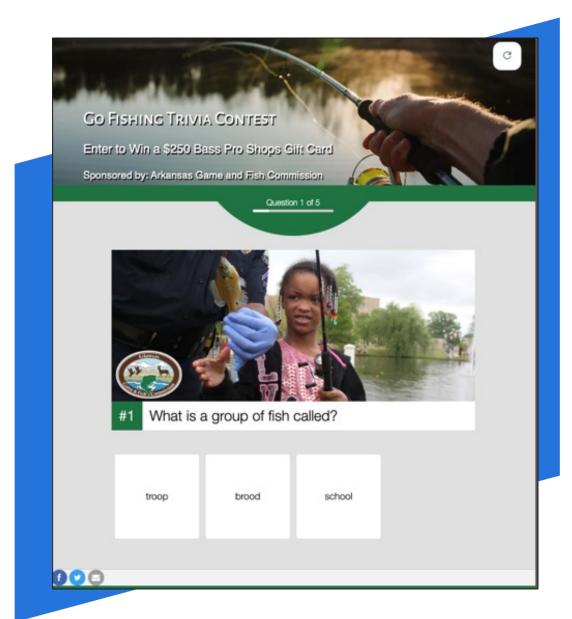
- Goal: Educate, bring awareness to Colorectal Cancer and generate leads
- 265 submissions
- 40+ wanted to be contacted for screenings



Trivia Quiz

KFSM-TV | Fort Smith AR

- **Goal**: Educate the public on Fishing and promote Fishing Licenses
- 3 quizzes over 3 months
- 6,213 total submissions and 3,981
 Sponsor opt-ins
- 1st time Arkansas Game and Fish Commission spent on digital





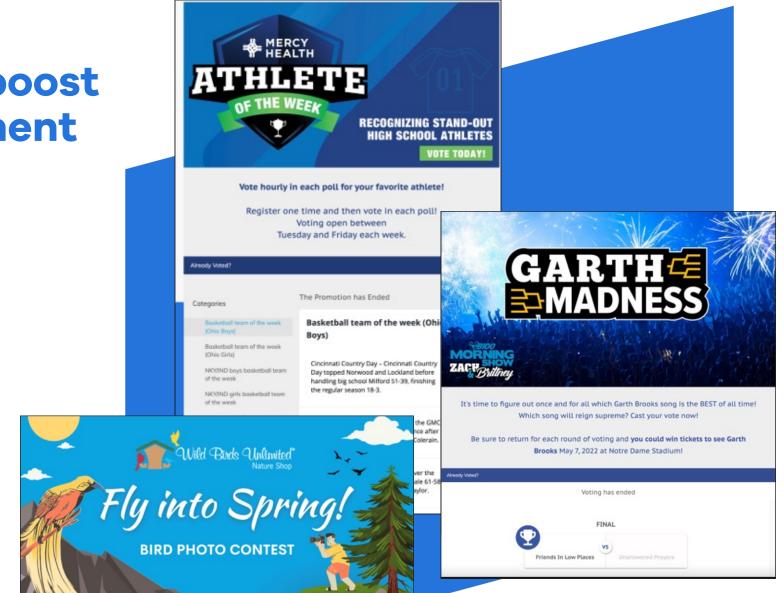
Goal: Community Involvement

You need to pick a Promotion that:

- Creates an experience filled with interactions, entertainment
- Capture your audiences' thoughts, feelings, and opinions.

Promotion Types to boost Community Involvement

- Photo Contests
- Photo Galleries
- Brackets
- Ballots
- Polls



Bracket Case Study

KNOX-FM | Grand Forks, ND

- Goal: Encourage listeners to show their hometown pride while gaining insight on shopping habits
- Winning Hometown received a KNOX Live party
- Wall's offered a thank you coupon for a free gift basket with pharmacy/health essentials

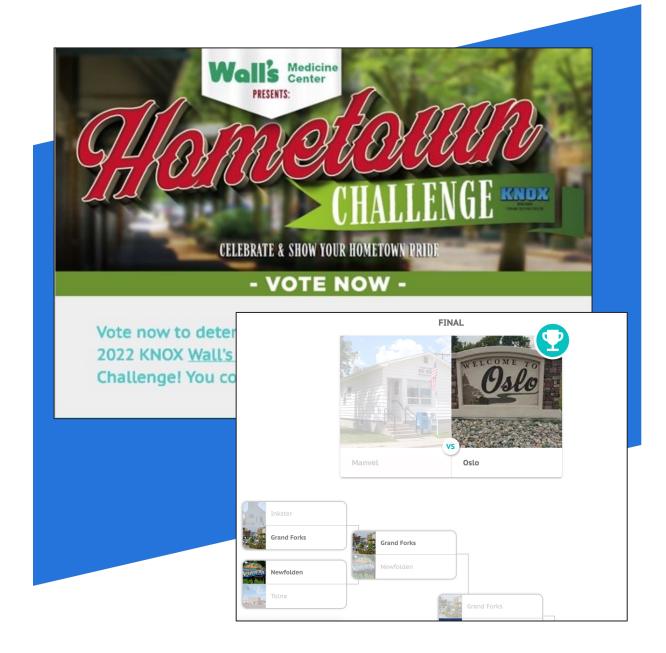


Photo Gallery Case Study

KXLY-TV | Spokane, WA

- Goal: Highlight and Congratulate recent Grads while increasing community presence for the sponsor
- 976 Users
- 129 Photo submissions
- Local news mentions and grads featured on segments



Calling all seniors! Submit a photo of your graduating Senior for the chance to be featured on the news! 10 Lucky Seniors will also win a \$50 gift card!



Goal: Capturing Social Audience

You need to pick a Promotion that:

- Is sharable
- Drives Participation (FUN)
- Offers an experience

Promotions that Capture a Social Audience

- Sweepstakes
- Photo/Video Contests
- Brackets
- Ballots
- Quizzes



Quiz Case Study

AL.com | Mobile, AL

- Goal: Promote Vicksburg and its local eateries/areas to the widest audience and learn about audience preferences
- 2,258 Entries
- Social Strategy results Facebook:
 - 344,091 total reach
 - 8,410 reactions
 - 1,186 comments
 - 400 Shares



In Vicksburg, food is a way of life. This western Mississippi city, set along the Mississippi River, is known for its food influenced by Southern, Cajun, and Delta cuisines. Whether you're looking to enjoy generations-old classic restaurants or you want to indulge in newage Southern cuisine, a visit to Vicksburg is sure to leave you with a new understanding of the phrase "made with love."

Sweepstakes Case Study

Detroit Free Press | Detroit, MI

- Goal: Increase social presence and leads
- 5,879 Entries
- Extra Chances for Facebook like!
- 443 New follows for the sponsor



Enter to win the
Premier Pet Supply
Ultimate Gift Card Giveaway!

Yes! Send me offers and special promotions from Premier Pet Supply.



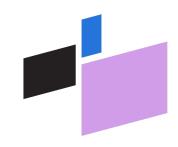


Goal: 1PData

You need to pick a Promotion that:

- Gathers first-party data
- Offers value to the audience

Remember All Promotions Drive First Party Data!



Enter to Win

- Sweepstakes
- Codeword Sweepstakes
- Photo Contests
- Video Contests

Quizzes

- Personality/Outcome
- Trivia

Voting

- Photo Voting
- Video Voting
- Custom Brackets

Ballots

- Best Of
- Niche
- Advertiser-Specific

Sports

- Custom Brackets
- Turnkeys

Questionnaires

- Polls
- Surveys

12 Days Sweepstakes Case Study

Federated - Fort Wayne Fort Wayne, IN

- Goal: Gain insights on user preferences, gain leads, and target them!
- 4,452 Total Users



Sweepstakes Case Study

AL.com | Mobile, AL

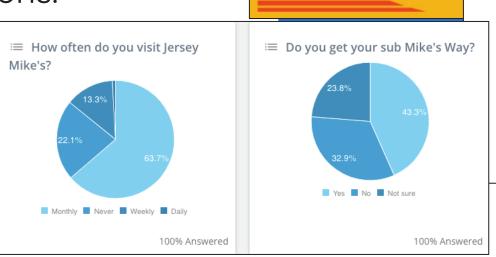
- Goal: Better understanding clients
- 4,171 Entries
- Audience Insight Questions
- 1,919 opt-ins for sponsor
- \$5K revenue



Poll Case Study

Verstandig Media | Greencastle, PA

- Goal: Understand audience preferences, gain leads and increase database
- 482 Submissions
- Audience Insight Questions:
 - 64% visit monthly
 - 43% have it Mike's way





Wednesday June 14th at 12:00 PM ET





Launching Your First Party Data Strategy









Exercise:

Good Promotion vs. Bad Promotion



Remember to ASK

- What are the advertiser's goals for this campaign?
- How will they measure success?
- Be ready to discuss options when the advertiser wants to do something that will not achieve their goals



secondstreet.com/sellers-guide



The Client

The Client: Dr. Tammy's Pediatric Dental Clinic



- What does the typical patient spend on procedures?
 - New Patient Exam with X-rays and basic teeth cleaning for \$119
 - Fillings: \$300 per tooth
 - Orthodontics/Braces: \$4000

Dr. Tammy's Pediatric Dental Clinic



What sets Dr. Tammy's Pediatric Dentist apart from other practices in the area?

- 3 kid-friendly dentists
- Multiple locations
- Early Infant Oral Care/Exams
- Behavior Management techniques
 - Verbal and non-verbal forms of communication
 - Minimizes sedation



Goals



Campaign Goals?



- Community engagement
- Obtain qualified leads

U

Define Success:

How many leads are needed to convert a prospective customer to a sale?



Need 10 leads to

convert 1 customer.

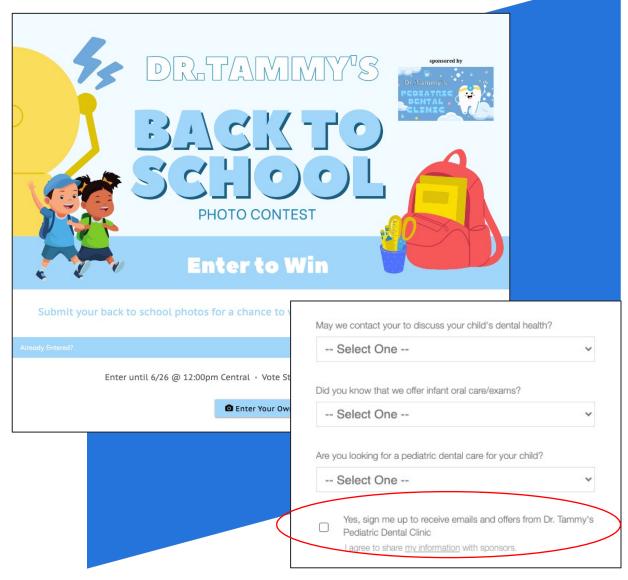
Goal: 100 hot leads



The Promotion

Good Idea: Back to School Photo Contest

- Drive community
 engagement with a photo
 contest
- Obtain leads with lead gen questions and nonprechecked opt-ins
 - Turn on hot leads feature!



Bad Idea: Show us your Kids Bad Smile Photo Contest

- People don't want to share non flattering photos
- They don't have these photos on hand – barrier to enter too high
- You didn't use lead-gen questions or opt-ins



Case Study: Back to School Photo Contest

West Kentucky Star | Paducah, KY

- Goal: Community engagement!
- Client Success:
 - Entries 265

• 103 hot leads for Johnson Family Dental!





How to Sell Promotions



Know the value proposition

- Measurable results for your investment
- Incredible reach from media company
- Valuable data gathered on the registration form
- Opt-in for advertiser database
- Drive Hot Leads for your business

The Promotion

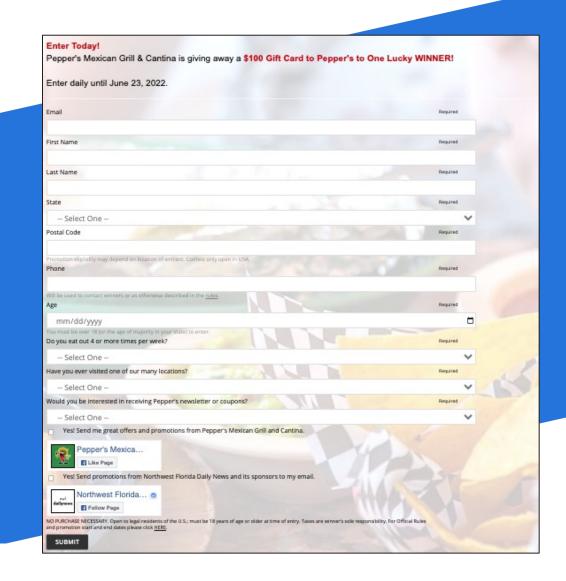
• Promotion Header

Ads around the promotion



Registration Page

- Lead gen questions
- Email opt-in (don't precheck)
- Hot Leads



The Package

- Integrated media package
 - Bundled campaign
 - Email
 - Core Media
 - Digital
 - Social
- Show the value and investment



Generate leads with this 12-week multimedia campaign including print and digital ads, an educational and lead-generating quiz, and an email campaign designed to drive the best results for your business!

BENEFITS OF BEING A SPONSOR:

- · Multimedia campaign to build brand awareness and engagement with your target audience
- Generate qualified leads for your business
- Grow your email database
- Gather data on your potential customers
- Drive traffic to your website

SPONSORSHIP PACKAGE:

- Exclusive Sponsorship of Are You A Dental Hygiene Pro? IQ Quiz
- Sponsor Logo on promotional elements (print, digital, social and email) during the 12 week campaign
- Digital
 - 30K run-of-site impressions (for your business) on newspaper.com during 12-week campaign
 - 20K run-of-site impressions to promote contest an newspaper.com during 12-week campaign
 - Exclusive 728x90 digital ad unit on contest page
 - Three lead-generation questions on the contest registration form
 - Digital offer/coupon on the sweepstakes thank-you page
 - Opt-in for your email database on the sweepstakes registration form
 - Optional Facebook Like box on the sweepstakes registration form
 - Extra chance options offered:
 - Watching a 30 second commercial video
 - Opting-in to email database
 - Answering custom lead-gen questions
 - Sharing with friends via custom link
- . .
 - Quarter-page print ad (for your business) to run once per week for 12 weeks (12 times)
 Quarter-page print contest promotional ad to run once every other week for 12 weeks (6 times)
- Empil
 - Recognition on two promotional emails to our opted-in database of 30,000 (Your Email List Size goes here)
 - One invite email to be sent at the beginning of the campaign
 - One last chance email to be sent 2 days before campaign ends
 - Thank you email sent to everyone who enters with coupon or offer from your business

RUN DATES: Monday June 14th, 2021- Monday September 13th, 2021

VALUE: \$XXXX

INVESTMENT: \$10,000 (small market) \$20,000 (mid-size market), \$25,000 (large market)

000.000.0000 www.newspaperurl.com

U

Sales onesheets for your industry











Measure Your Success



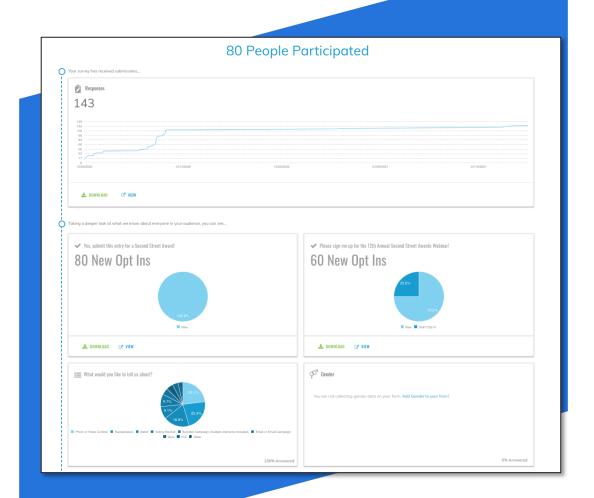
You Should Follow-Up



You SHOUSE Follow-Up

Follow Up

- Check in regularly
- Provide data
 - Core + Digital Placements
 - Audience you've engaged
 - Promotion stats
- Ask Questions
 - Have they followed up with leads?
 - Any business booked?
 - How much business?

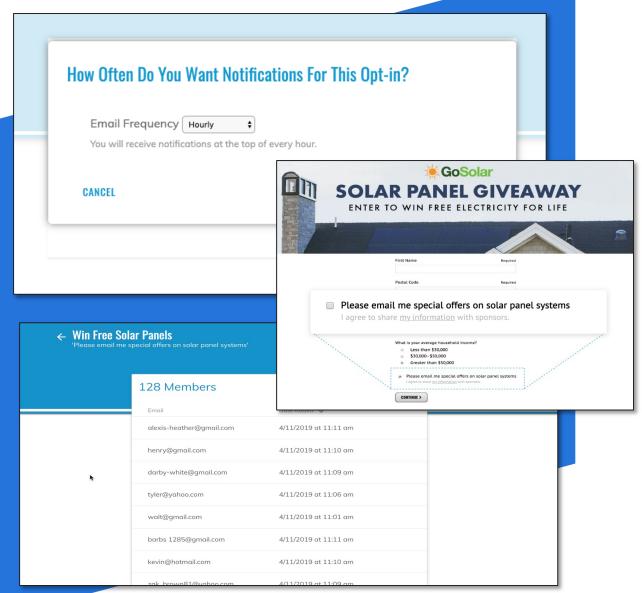




You don't just follow up, you follow **ALONG**

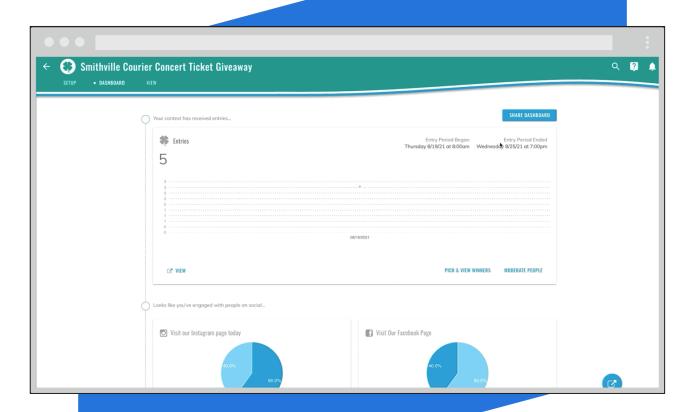
Follow Along: Hot Leads

- Advertisers can customize notification email frequency.
- You can send a link allowing them to view their dashboard.



Follow Along: Sharable Dashboard

- Advertiser Dashboard:
 - Entry Count
 - People Count
 - Demographics
 - Opt-ins
 - Answers to lead-gen questions
 - How old is your roof?
 - When was your last dental checkup?
 - Did you know we offer free checking?





Remember to ask...

Ask your client for results that you can't track in the dashboard:

- How many leads converted to customers?
- What was the revenue from those customers?
- How many tickets did you sell from the leads from the bracket?





- Generated Over 29,100
 Marketing Leads
- 580 Online reservations
- 12,949 visits to their special offers page for the client
- Gained valuable insights on participant activity preferences when visiting the resort.
- \$500K in Revenue for the client!
- Booked more promotions in 2023!



USA Today



Takeaways



Identify Your Advertiser's Goals



Pick the right promotion



Create a great package



Follow-up with results and ASK clients to share more!



Q&A



Ideas to Get You Going: Master Class Lineup

Wednesday June 14th at 12:00 PM ET





Launching Your First Party Data Strategy







Thursday June 15th 12:00 PM ET

Making Your Best Of a Year-Round Revenue and Audience Generating Machine



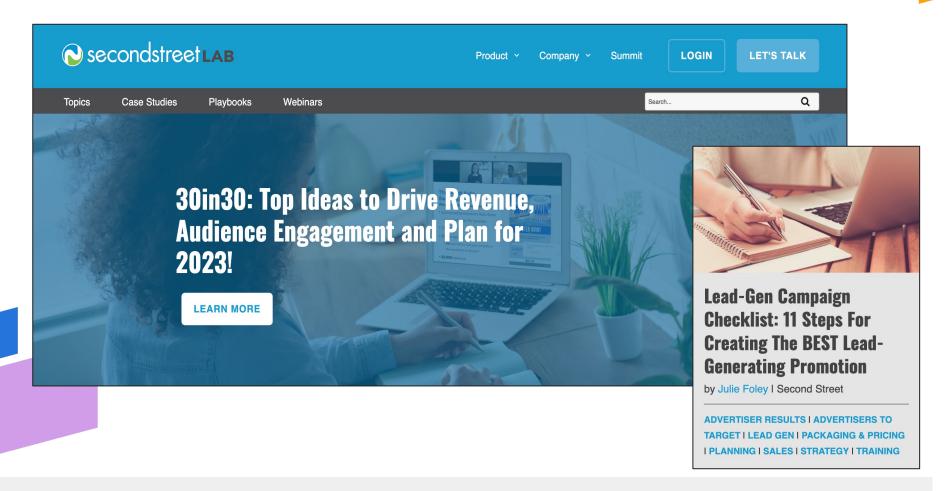






Resources

Second Street Lab







Playbooks





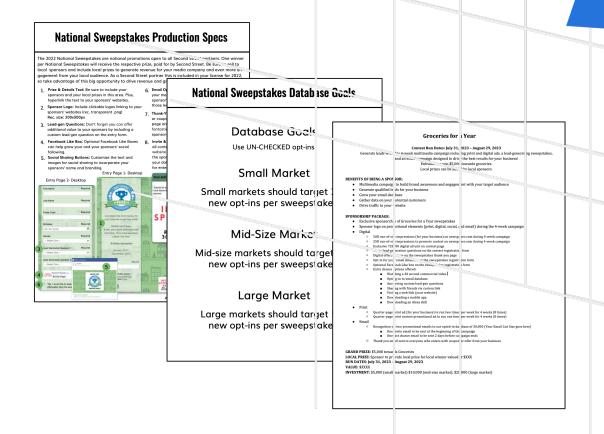






National Sweepstakes Kit

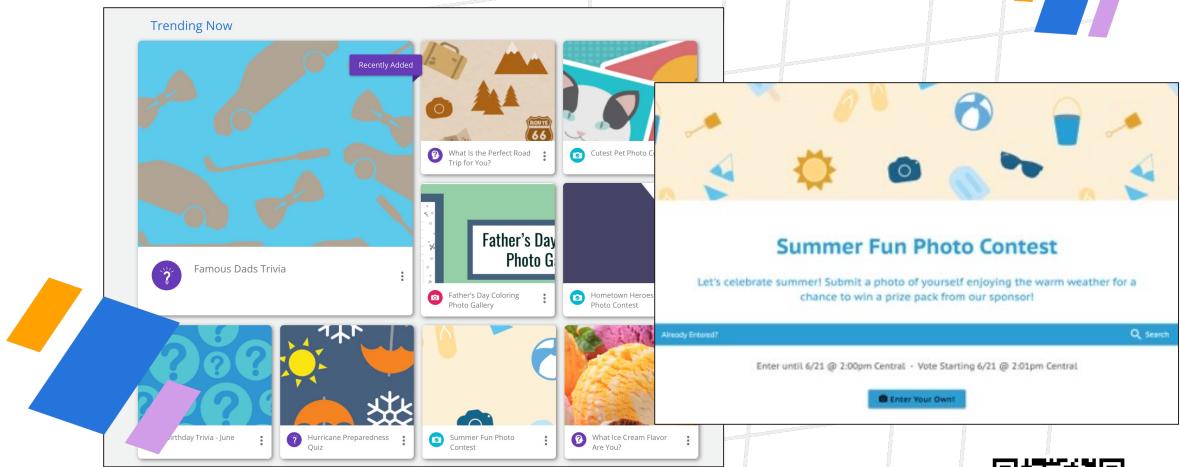








Turnkeys





Check Them Out!



Thank You!







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Tenille Hunter

Customer Success Representative thunter@uplandsoftware.com